

Ceridian
LifeWorks™

Managed human resource solutions that maximise the value of people



Invest in your people!



Look after the health and well-being of your people

A measurable return on your investment

LifeWorks will benefit your employees by offering help and support with issues in their everyday lives that are important to them. It will also deliver measurable business benefits and make a significant impact on your bottom line.

You'll see a return on your investment through:

■ Time saved

Your employees will find much more time to focus on your business. One well-known law-firm using the service saved over £97,000 in just 12 months through the time savings that their employees made.*

■ Increased productivity

Employees who find the right work/life balance will be more focused and more productive. One systems provider added £226,000 to its bottom line through increased productivity alone.

■ Reduced absenteeism

At one of our clients, 53% of their employees said they had taken fewer days off as a direct result of using LifeWorks. The company reported a saving of £335,000 from this reduction.

In today's competitive environment, every business relies on the contribution of its employees to stay competitive. And companies who invest in their people will reap the rewards through improved productivity and commitment.

Ceridian's LifeWorks™ solution combines traditional employee assistance programmes with work/life services, to help your employees balance their commitments in and out of work. Helping them deliver the very best for your business.

■ Improved employee retention

With more people than ever citing work/life balance as a major factor when choosing jobs, an employee assistance programme is a crucial tool for recruitment and retention. In a recent survey of organisations using the service, over 20% of employees cited LifeWorks as a major factor in their decision to stay with their company.

■ Reduced health costs

You'll see a significant decrease in stress levels and related illnesses. Customers are saving upwards of £39,000 from the reduction in health costs.

During 2002, one global merchant bank saw a return of £44.37 for every £1 they invested in LifeWorks.

Did you know?

Recent research from Gallup showed that lack of employee commitment was costing UK businesses £38.9 billion in high absenteeism and low productivity. Can you really afford not to invest in your employees?

* All savings quoted in this brochure are based on client surveys and our unique return on investment tool.

Empower your employees

LifeWorks offers your employees help and support with issues including work/life balance, family, finances, health and emotional well-being. Empowering them to make faster, better-informed decisions.

For 12 hours a day, they can phone or email trained consultants who offer fast, practical advice on subjects including dependant care and education. There are also qualified counsellors on hand 24 hours a day to support your employees with more personal matters such as bereavement or health concerns.

You can also arrange on-site counselling for your employees.

"The LifeWorks service helps our people answer questions, evaluate and understand their problems, and gives them fast, practical advice."

Robert Halton *HR Director, DLA*

A completely flexible solution

You choose the right level service for your people, from a range of options within our solution:

LifeWorks OneSource

This is the complete package offering the full range of EAP and work/life support for you and your family. You can also tailor the solution by offering just the services your employees will use the most. Our consultants will work with you to ensure you get the service that's right for your business.

A key feature of LifeWorks OneSource is that your employees can access all the services on the internet, giving them the same level of support and advice as they would receive over the phone. They can email consultants, order publications, and access a wealth of web-based information.

LifeWorks Concierge

You can also add the concierge service to the overall benefits package for your managers and employees, removing the hassle of arranging everyday events or special occasions.

Employees have used this service to arrange travel for round-the-world trips, get hold of tickets for sporting events or concerts, and help with surprise parties for relatives. An employee at one of our customers even used it to get ideas for a romantic proposal to his fiancée.

Why choose Ceridian?

Ceridian have been work/life balance specialists for over 25 years, giving 10 million employees across the globe a world-class service and helping organisations maximise the value of their people. Here's what sets us apart from other providers:

A Return on Investment model – a unique tool we've developed that shows you exactly how much the service improves your bottom line.

World-class customer support – you'll have a dedicated account manager who will work with you to understand how best our service can help your business and your employees.

Strategic consultancy – we'll work with you to make sure you get the full value from LifeWorks, as part of an overall employee engagement programme.

If you'd like more information about the services available from **LifeWorks**, or any of our other HR and payroll solutions, please call **020 7335 3681** or email us at **info@ceridian.com**



Online support for your employees

improve your bottom line

Learn more at www.ceridian.co.uk
or call us on 0800 733 337



World-class solutions. Extraordinary expertise. Proven service for thousands of companies around the world. Ceridian frees your company to maximise your human, financial and technological resources and get them focused on what's really important – your business.

MANAGED HUMAN RESOURCE SOLUTIONS